

Exceptional Adventures

CASTLE NOEL HOLIDAY CLASSIC

We're off to **Medina, OH** to visit **Castle Noel!** Castle Noel is America's Largest Christmas entertainment attraction! During our visit, we will explore their many attractions such as "I Had That" in their **Toyland Experience** - which has TOYS from every generation; **NYC Christmas Windowland** that has real NYC Christmas window displays from Saks Fifth Avenue, Bloomingdale's and more. The magic of Hollywood is merged with the miracle of Christmas with "**Hollywood Movieland**" - the world's largest, privately owned collection of Hollywood Christmas movie props & costumes used in "Elf," "Grinch," "Turbo Man," "Santa Claus 1, 2 and 3" and many more. Experience flying with Santa in the simulator ride. Go through Santa's Squeeze and find out how Santa feels going down a chimney. PLUS, the most spectacular feature of this museum is **Santa Claus Mountain**, the castle's two-story high structure that is an exact replica of the Santa summit and slide seen in the classic movie, "A Christmas Story." *This tour is wheelchair-accessible.*

DATE: **Saturday –December 9, 2017**

IDENTIFICATION: **Please bring your VALID state-issued photo ID, as it is required to travel. All guests on all tours are required to bring a VALID state-issued I.D. that must be given to the Tour Coordinator during check-in. Failure to do so will result in the guest being sent home, without a refund.**

TRANSPORTATION: We will be traveling on a Deluxe Butler Motor Coach with restroom and entertainment. *Transportation to and from the pick up point is the responsibility of the guest or the responsible person(s).*

MEDICATION: **All medications must be given to the Tour Coordinator upon arrival at your pick up point. Medications must be Pre- Poured or in the original prescription bottles!** **If possible, please send *only* the amount of medication needed for the tour. Home visit sheets, MARS or notes listing time of dosage are required. **If you are pre pouring your medications, they must have a label including the guest's name and time of doses. Medication in metal boxes or blister packs will NOT be accepted.** **Exceptional Adventures cannot be responsible for medications not given directly to the Tour Coordinator.** ***Guests requiring insulin injections must contact our office prior to the tour to confirm arrangements. *Guests bringing Oxygen on trips must contact our office prior to the tour to confirm arrangements.** **We will begin with Noon doses! Morning medications should be given prior to boarding the bus or pre-poured and given to the Tour Coordinator. You must notify the Tour Coordinator at drop off that you have a Pre- Poured medication that needs to be given before 12:00Noon!** **If you are pre pouring your morning medications, they must have a label including the guest's name and time of doses. Any other ways will NOT be accepted. Medications will only be administered up to the 1st scheduled return /drop-off point on the tours scheduled return day (Please see itinerary)!****

DRESS: Please wear casual WARM clothing. There is no need to be dressed up for this tour. Exceptional Adventures is committed to promoting a positive image of individuals with disabilities in the community. Please help by bringing guests to the tour clean and appropriately dressed. This avoids embarrassment to the individual as well as to the group. **Please make sure travelers are dressing for the winter weather. Gloves, scarves and hats should be worn during cold days!**

SPENDING MONEY: All tours are all inclusive. This tour includes meals, round trip transportation and admissions. **Guests need to bring money for souvenirs & snacks!** (\$75 suggested – small bills)

PHONE NUMBERS: **EXCEPTIONAL ADVENTURES OFFICE:** (412) 446-0713
DAY-OF-TOUR ONLY (CELL PHONE) (412) 287-3066

QUESTIONS: Please call the Exceptional Adventures office at (412) 446-0713 for questions before the tour. **If you have an emergency or questions on the day of the tour, please call the cell phone number listed above.** Please visit our website at www.exceptionaladventures.com for general information, trip itineraries, bus pick-up directions, passport info, *Hold Harmless* forms, guest info sheets, forms, volunteer applications, dance / trip flyers, to make a registration and to view pictures of our past trips / events!

EARLY ARRIVAL:

Please plan to arrive at the pick up point in the morning at the times indicated and not much earlier as no Exceptional Adventures staff are scheduled prior to that time.

LATE ARRIVALS AND RETURNS: Exceptional Adventures makes every effort to be on time at pick up and return points! GUESTS WHO ARE NOT PICKED UP UPON COMPLETION OF A TOUR CAUSE A SERIOUS INCONVENIENCE FOR OTHER GUESTS AND STAFF WHO MUST REMAIN WITH THEM UNTIL SOMEONE IS CONTACTED AND ARRIVES TO PICK THEM UP. GUESTS WHO ARE NOT PICKED UP WITHIN 30 MINUTES OF OUR SCHEDULED RETURN WILL BE BILLED A CHARGE OF \$35.00 PER HOUR. LOCAL GUESTS WHO MUST BE DRIVEN HOME WILL BE BILLED \$50.00, PLUS THE HOURLY CHARGE. LATE RETURNS AT BUTLER WILL BE CHARGED THE SAME FEES, PLUS ANY ADDITIONAL COST(S) ASSESSED BY THE BUS COMPANY.

CANCELLATIONS: ALL cancellations must be **in writing**, in accordance with the refund conditions and certified mail / faxed / emailed to Exceptional Adventures. (*Cancellations on confirmation pages or answering machines are NOT acceptable.*) A follow-up phone call by the person / Agency submitting the cancellation is required to confirm the receipt of the written notice of cancellation. **No-shows or cancellations less than 14 days before the departure / event are non-refundable.**

PICK-UP POINTS & DIRECTIONS:

- **NORTH HUNTINGDON:** Walmart is our primary pick up point in the Irwin area. It is off of US Route 30 and nearby the Irwin turnpike interchange. We will meet towards the far right side of the lot near the guardrail. Look for the “Outdoor Living” section and Row # 1 for parking. Turn onto Ronda Court from Rt 30- You will see a Sheetz and then First Niagara Bank heading up the hill to Wal-Mart. This pick-up is approximately 3 miles from previous pick up point in Irwin. (**Walmart- 915 Mills Drive, North Huntingdon, PA 15642**)
- **GREENTREE:** From downtown Pittsburgh, take the Parkway West to the Greentree Road exit. Turn right on Greentree Road. Covenant Community Presbyterian Church is at 1630 Greentree Road, approximately 3 miles on the right-hand side, across from St. Simon and Jude Catholic Church (**Covenant-Community Presbyterian Church - 1630 Greentree Road, Pittsburgh, PA 15220**)
- **BUTLER:** Butler Motor Transit is our primary pick up point in the Butler area. Generally, no Exceptional Adventures employees are available at this boarding location. Guest(s) are formally checked in at the next boarding location. Call Butler Motor Transit for directions at 724-282-1000 (**Butler Motor Transit - 210 South Monroe Street Butler, PA 16003**)

ITINERARY

5:15 a.m.	Depart Butler Motor Transit 210 South Monroe St.
6:30 a.m.	Guest arrival Wal-mart North Huntingdon
6:45 a.m.	Depart North Huntingdon
7:45 a.m.	Guest arrival Covenant Community Church in Greentree
8:00 a.m.	Depart Greentree (Lunch Stop En Route)
12:00 NOON	Arrive to Castle Noel
3:30 PM	Depart
4:00 PM	Dinner
5:30 PM	Depart
8:00 PM	Approximate return Covenant Community Church in Greentree
9:00 PM	Approximate return North Huntingdon
10:00 PM	Approximate return Butler Motor Transit

ALL TOO OFTEN GUESTS MISS TOURS FOR WHICH THEY HAVE BEEN REGISTERED DUE TO STAFF ERRORS AT THEIR HOMES. PLEASE BE ADVISED THAT EXCEPTIONAL ADVENTURES WILL NOT GIVE REFUNDS UNDER SUCH CIRCUMSTANCES. PLEASE MAKE EVERY EFFORT TO BE ON TIME AT THE PICK UP AND RETURN POINTS.

